



JOB POSTING

Resident Services Director

The Housing Authority of the City of Bloomington seeks applicants for the position of Resident Services Director. This full-time management position is responsible for developing and delivering programs and services to subsidized housing residents to help them achieve life goals, move toward self-sufficiency, and improve their wellbeing. The Resident Services Director supervises multiple employees and is responsible for ensuring successful delivery of services. The position also involves direct client interaction and successful establishing and implementing care plans and services.

The position requires a bachelor's degree from an accredited college or university in social work, human services, psychology, or other closely related field. Graduate coursework or advanced accreditation is highly desirable. A minimum of ten years of experience in the social services field with at least three years of supervisory and program management experience is required. The Resident Services Director will be required to exercise independent judgment, ensure compliance with detailed regulations, maintain good tenant relations, and coordinate work with other parts of the organization. A valid Illinois driver's license is required.

The anticipated starting salary range for the Resident Services Director position is \$52,000 to \$58,000, depending on experience and qualifications. A comprehensive benefits package including health/dental insurance and employer-funded retirement plan is also offered.

Qualified candidates for the Resident Services Director position should submit a resume and cover letter to Jeremy Hayes, Executive Director via e-mail to kristineg@bloomingtonha.com or 104 E. Wood Street, Bloomington, IL 61701. Candidates are encouraged to apply by May 14, 2019, but resumes will continue to be accepted until the position is filled. The Housing Authority of the City of Bloomington is an equal opportunity employer (EOE).