



News Release

FOR IMMEDIATE RELEASE
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Bloomington Housing Authority Office Closed to Public for Routine In-Person Visits; Operations Adjusted in Response to Coronavirus

Housing Authority operations are continuing, but effective immediately, offices will be closed for routine in-person visits. Any in-person visits will be limited to reports of emergency service needs that cannot be made by phone; pre-arranged drop-off or pick-up of paperwork; pre-arranged meetings deemed critical or time-sensitive that cannot be conducted by phone. No walk-in application interviews for public housing will be conducted. Modified application interviews for public housing will be conducted on a special pre-arranged basis. Modified operations and office restrictions will continue until further notice.

Payments and paperwork can be mailed or dropped off in the payment drop-box in the lobby of the Housing Authority's main administrative office at 104 E. Wood Street. The property management office at John Kane Homes (1312 W. Monroe Street) is closed for in-person business, but paperwork can be placed in the mail slot on the office door.

Residents of Wood Hill Towers have been strongly urged to restrict visitors to caregivers and those who are providing essential services (for example, people delivering groceries, medicine or supplies). Residents are also strongly urged to prohibit visitors under 18 years of age. All residents have been provided information about precautionary measures to prevent the spread of coronavirus.

Restrictions on visitors and activities at the Irvin Apartments, independent housing for individuals with disabilities, have been put in place.

Requests for public housing work orders are being taken, but non-emergency work may be delayed. Maintenance staff is conducting extra cleaning and sanitizing of common areas at all housing sites.

The Housing Authority is following the latest guidance from public health experts to protect our residents and employees. Residents and clients of the Housing Authorities are urged to follow recommendations to prevent the spread of coronavirus—stay home, limit visitors, maintain distance from others, thoroughly wash hands often, clean and disinfect frequently touched surfaces and objects. Housing Authority staff appreciates the cooperation and patience of residents, clients and the public as we address this unprecedented public health crisis.

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Providing quality affordable housing opportunities and services.